FALKLAND ISLANDS GOVERNMENT



FINANCIAL & OTHER SUPPORTS IN THE FALKLAND ISLANDS

Available from FIG, the Private Sector & Community Organisations

2026

Guidance Document

Created by Policy, Economy & Corporate Services
Version 3.0

About this booklet:

This guidance booklet has been produced to promote and provide information on the wide range of supports available to the Falkland Islands community.

These supports are available from community organisations and groups as well as the Falkland Islands Government, and range from financial assistance for your household through to educational grants and scholarships, grants for businesses and start-ups, environmental and research grants, and where to access advice and support if you are going through a difficult time.

A summary of each of the supports available and how to make contact with each service or organisation is detailed in this booklet.

If you or your organisation provide funding or other supports, and you would like your details to be included in this booklet, please contact us at Policy, Economy & Corporate Services on tel: 28439 or email eimear.smith@sec.gov.fk



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Chevening Scholarships

Chevening is the UK government's international scholarships and fellowships programme.

Funded by the Foreign, Commonwealth and Development Office (FCDO) and partner organisations, Chevening can offer individuals who show potential to inspire, inform, and influence positive change the opportunity to study at a UK university to gain a UK educational qualification.

Chevening Fellowships can also offer mid-senior level professionals the opportunity to undertake specialised short courses or research placements at UK universities and institutions.

Visit the website to see eligibility requirements and to download an application form:

www.chevening.org



Commonwealth Scholarships (CSC)

The CSC is an executive non-departmental public body and operates within the framework of the Commonwealth Scholarship and Fellowship Plan (CSFP).

Funded by the Foreign, Commonwealth and Development Office (FCDO), Department for Education and UK University partners, the CSC offers a range of Postgraduate study, research, and professional development options for people throughout the Commonwealth.

To see if you are eligible to apply, and to find application guidance, please visit the website:

www.cscuk.fcdo.gov.uk

Community Development Scheme (CDS)



SUPPORT OFFERED

Funding that supports successful applicants to pursue education and training opportunities which contribute to the growth of the local economy, by filling skills gaps.

This includes academic qualifications (at all levels, including post-graduate); vocational and technical qualifications; professional qualifications; skills training, etc.

Further information and application forms can be requested from the email below.

ELIGIBILITY CRITERIA OR REQUIREMENTS

You must hold Falkland Islands Status or a Permanent Residence Permit to be considered.

Applications are considered at monthly meetings. The closing date for applications is the **15th of each month.**

Detailed criteria and a list of current and anticipated skills gaps, are available on request from the email below.

CONTACT DETAILS

Andrew Leadbetter (Quality and Performance Co-ordinator): 27289

cds@education.ac.fk

Education Office, H Jones Road, 589 PO Box , Stanley

The CFL Charitable Trust

SUPPORT OFFERED

Financial support for educational and training awards of up to £3500 per annum, per successful applicant.

ELIGIBILITY CRITERIA OR REQUIREMENTS

Applicants will need to show that they have attempted to secure funds from public sources prior to their application, and demonstrate an intention to return to the Islands following their course, and any necessary or relevant work experience.

Priority will be given to Falkland Islands Status holders.

CONTACT DETAILS

Tel: 22277

darby.adminpr@cfl.co.fk

Raymar House, Lookout Industrial Estate, Stanley

The John Cheek Trust



SUPPORT OFFERED

The John Cheek Trust has a broad remit to assist people of the Falkland Islands in cases of need, grants for education and academic research, and will also consider quality of life projects.

ELIGIBILITY CRITERIA OR REQUIREMENTS

Applications are reviewed periodically by the Board of Trustees.

Further information and application forms can be requested from the contact below:

CONTACT DETAILS

Tel: 22616

admin@fortuna.co.fk

Fortuna Ltd Offices, 10 Boxer Bridge Road, Stanley

Assisted Contributions

(Retirement Pension Scheme)



SUPPORT OFFERED

You can apply for assisted contributions from FIG, towards your Retirement Pension record, if you meet any of the criteria listed below.

ELIGIBILITY CRITERIA OR REQUIREMENTS

To qualify for assisted contributions claimants must earn less than the earnings limit (2026: £386.40 per week) and come under one of the below criteria:

- Unable to work due to ill-health
- Actively seeking employment
- Entitled to family allowance
- Looking after a person in receipt of attendance allowance
- Aged over 21 and following a prescribed course of education or training
- Self employed
- In receipt of Income Support

CONTACT DETAILS

Tel: 28417

pensionsassistant@sec.gov.fk

Pensions Office, St Mary's Walk, Stanley

https://www.falklands.gov.fk/pensions/

Attendance Allowance



SUPPORT OFFERED

Attendance Allowance is a non-means tested financial benefit designed to support people with long-term physical and mental health needs, who need additional help with daily living.

It provides financial means to pay another person or service, where this support is not provided by other government services. You can apply at any time and the amount you receive is based on an assessment of your need.

ELIGIBILITY CRITERIA OR REQUIREMENTS

You can apply for Attendance Allowance if:

- You are ordinarily resident in the Islands
- You have long-term physical or mental health issues that mean you need help with your daily life activities
- You have had those difficulties for at least 3 months, and they are likely to continue for at least 6 months more (although exceptions to this may be considered).

CONTACT DETAILS

Tel: 27296

IncomeSupport.social@kemh.gov.fk

Social Services, 20 Scorseby Close, Stanley

https://falklands.gov.fk/socialservices/financial-assistance

Bargains Galore

(Falkland Islands Charity Shop Trust)



SUPPORT OFFERED

Assistance if there are any emergencies within the community that people may have, i.e. a flood, fire or lost luggage, or if people are just generally struggling and require some assistance (which is outside the provision of other support organisations).

The Charity Shop Trust can also (and has done so previously) offer support to other local charities if required.

ELIGIBILITY CRITERIA OR REQUIREMENTS

Requests are considered on a case by case basis, or received as a referral from the Early Help team. Assistance will only be given to an applicant once in a 12 month period, expect in truly exceptional circumstances

CONTACT DETAILS

Anya Bull: 55857
Bernie Goodwin: 53225

anya@horizon.co.fk
bernie@horizon.co.fk

Beauchene Complex, Stanley (in car park behind the Cathedral/Parish Hall)

Falkland Islands Communications Regulator

Broadband Support Package

SUPPORT OFFERED

The Broadband Support Package is a subsidised internet plan for low-income households. Eligible households can access Sure's Unlimited 50 broadband package for £20 per month instead of the regular price of £50 per month. The Falkland Islands Government(FIG) will pay the remaining £30 a month.

This package is for broadband internet access only. It does not include line rental fees.

ELIGIBILITY CRITERIA OR REQUIREMENTS

You may qualify for the Broadband Support Package if:

- You are the bill-payer for your household's broadband.
- You or someone in your household receives
  - Basic Income Support
  - Winter Fuel Allowance
  - Suppport from employment programmes
- No one in your household holds a VSAT licence.
- Your household subscribes to a single broadband package only.

CONTACT DETAILS

Communications Regulator, The Secretariat, Stanley

Tel: 28447

https://regulatorfi.org.fk/telecoms/sure/broadband-support-packages

info.telecoms@sec.gov.fk

Family Allowance



SUPPORT OFFERED

FIG provides a tax-free Family Allowance to help make bringing up a family more affordable.

Family Allowance is payable monthly for a child up to the age of 16 years or until the end of the academic year in which a child turns 16 years; whichever is the later.

ELIGIBILITY CRITERIA OR REQUIREMENTS

Those who can access the Family Allowance are:

- Falkland Islands Status holder families
- PRP holder families
- Families who have been resident in the Falkland Islands for at least three years

CONTACT DETAILS

Tel: 28412

ASmith@sec.gov.fk

Treasury Department, Secretariat, Thatcher Drive, Stanley

www.falklands.gov.fk/finance/financial-assistance/family-allowance

Income Support



SUPPORT OFFERED

Income Support provides financial assistance to eligible people in financial need, to enable them to meet their basic needs for shelter, food, clothing and personal care whilst promoting their independence and self-reliance.

ELIGIBILITY CRITERIA OR REQUIREMENTS

To be eligible for support, you must be:

- Aged 16 or over
- Ordinarily resident for a minimum of 3 years
- Have the right to work in the Islands

The amount of financial support you receive depends on whether you meet the criteria for basic income support, rent and service charge support, or childcare support.

Speak to the Income Support Team to see what you may be entitled to.

CONTACT DETAILS

Tel: 27296

IncomeSupport.social@kemh.gov.fk

Social Services, 20 Scorseby Close, Stanley

https://falklands.gov.fk/socialservices/financial-assistance

Stanley Food Bank



SUPPORT OFFERED

Provision of basic food items, tinned and dried goods, a perishable pack and frozen meat as available. Electricity cards can also be provided.

We also work with other charities and organisations to help people find additional support that they may need.

ELIGIBILITY CRITERIA OR REQUIREMENTS

Open to anyone who is in need.

Every request will be treated confidentially.

A food parcel should be a one-off to cover a gap in a single month if something has happened and your income won't stretch, we understand the struggles, please do not be shy in asking.

If further assistance is needed or regular food parcels are asked for, we will ask your permission to refer you to FIG Income Support for assessment.

CONTACT DETAILS

Tel: **22780**

foodbankfi@horizon.co.fk

The food bank is located and facilitated, by Volunteers, at the Lighthouse Seafarers Mission, FIPASS Road, Stanley

The Community Trust



SUPPORT OFFERED

Assistance for those in need who are not eligible (for whatever reason) for assistance from Falkland Islands Government or other support agencies.

Aimed at meeting short-term needs to enable people to 'get back on their feet' in times of crisis.

Support is usually made in one-off payments, e.g. invoices for food, fuel or childcare.

ELIGIBILITY CRITERIA OR REQUIREMENTS

Requests for financial support must be made either in person, by email, or by written signed letter to any of the trustees.

Each request is reviewed on a confidential case by case basis.

CONTACT DETAILS

Chair: Fr Ambrose
Email- stmarys@horizon.co.fk

Treasurer: Emma Brook
Tel-22895/Email: emma.brook@horizon.co.fk

Secretary: Fran Biggs
Tel- 21068/51068 / Email- biggsfran@hotmail.com

Trustees:
Rev Hayley Argles-Grant
Email- Falklandsrector@outlook.com

Jane Cotter
Tel- 21792/ Email- gaved@horizon.co.fk

Travel Credit Scheme

SUPPORT OFFERED



PLEASE NOTE: The Travel Credit Scheme has been suspended from 01 July 2026 until the end of the current Assembly. This means there is no further accrual of travel credits, and no further registration onto the scheme.

However, credits that are currently in the balance of those registered **can still be redeemed** until 30 June 2027.

The aim of the Travel Credit Scheme is to offset some of the costs associated with travel, by allowing eligible individuals to accumulate travel credits which can be redeemed against specific domestic and international travel costs, and the costs of tourism accommodation within the Falklands Islands.

ELIGIBILITY CRITERIA OR REQUIREMENTS

Anyone who has registered on the on the Travel Credit Scheme is eligible to avail of the travel credits you have already accrued until 30 June 2027.

Please see Travel Credit Scheme Guidance on the website for more information.

CONTACT DETAILS

Tel: 28400

travelcreditscheme@sec.gov.fk

Treasury Department, Secretariat, Thatcher Drive, Stanley

https://www.falklands.gov.fk/finance/financial-assistance/travel-credit-scheme

Winter Fuel Allowance



SUPPORT OFFERED

The Winter Fuel Allowance is designed to help eligible households with heating costs during the winter months.

The Allowance is income-tested, based on total household income.

Eligible households with a total income up to £21085.38 will receive the full Allowance. A partial allowance may be paid to eligible households with a total household income between £21085.38 and £21950.58.

ELIGIBILITY CRITERIA OR REQUIREMENTS

To be eligible for the Winter Fuel Allowance, you must be ordinarily resident in the Falkland Islands and you must meet ONE of the following requirements in the year you apply:

- Be of retirement age on or before 30 September
- Be in receipt of a pension or of pension age
- Receive the medium or high level of Attendance Allowance
- Be eligible for income support

CONTACT DETAILS

Tel: 27296

IncomeSupport.social@kemh.gov.fk

Social Services, 20 Scorseby Close, Stanley

https://falklands.gov.fk/socialservices/

Cancer Support & Awareness Trust



SUPPORT OFFERED

The trust can provide financial, practical and emotional help and support to anyone affected by cancer, including family and other supporters.

The current financial support offered to cancer patients, whilst overseas, is £450 per month.

Ad-hoc payments to family members who need to assist the patient, are also considered, as well as other requests which might require financial support, e.g. minor home improvements to assist cancer patients who have returned after treatment.

ELIGIBILITY CRITERIA OR REQUIREMENTS

There are no set criteria; each request is considered as it is presented. CSAT aim to help as much as is possible.

CONTACT DETAILS

Tex Alazia: 42009/53010

mrmg@horizon.co.fk

Cancer Support & Awareness Trust (Falkland Islands)

Disabled Facility Adaptation Grant (DFAG)

SUPPORT OFFERED

Grants of up to £30,000 are available to improve or adapt a disabled person's primary residence; to enable them to live with as much independence and dignity as practically possible.

This is subject to an application form being submitted and approved. The Department of Health and Social Services consider the eligibility of the person's physical needs, whilst PWD determine the eligibility of the property and oversee the design and construction of works for successful applications.

ELIGIBILITY CRITERIA OR REQUIREMENTS

- The person in receipt of the grant must have a disability; as defined by the DFAG policy.
- Works to adapt a home must be judged *necessary and appropriate* to meet the applicant's needs, and must be *reasonable or practicable* to carry out depending on the age, location and condition of the building.
- Grants can only be offered for the disabled person's primary residence.
- If the applicant is not the owner of the property, then written approval from the landlord must be provided.
- An assessment is carried out by the FIG Occupational Therapist before applications are considered by the DFAG panel (which convenes quarterly, or after receipt of an urgent application).

To see the DFAG policy, and full detail of the eligibility requirements, please contact KEMH using the details below:

CONTACT DETAILS

Tel: 28048

Abigail James (Occupational Therapist) AJames@kemh.gov.fk

King Edward Memorial Hospital, (KEMH)
St Mary's Walk, Stanley



KEMH & COMMUNITY SUPPORT TEAM (CST) FUNDS

Donations to the KEMH Fund can help to:

- enhance patient care and welfare
- offer staff access to training and welfare opportunities
- provide equipment to compliment patient experience

Donations to the CST Fund can help to:

- fund activities at the community hub
- enhance provision of care
- enhance training and raise awareness of CST's activities

CONTACT DETAILS

28048

Abigail James (Occupational Therapist) AJames@kemh.gov.fk

Tussac House, Ross Road East, Stanley

Team Tranquil

SUPPORT OFFERED

Team Tranquil is the local mental health charity, campaigning for better mental health care provision in the Falklands. We promote respite care for carers, pampering sessions for carers and breaks within the Islands for families with children with special needs.

We offer advice from a qualified accountant on finances and how to budget in these difficult times. With SURE we have facilitated the setting up of a confidential helpline to the Samaritans in the UK (details always in the Penguin News).

We have provided trees and exercise equipment for parks in and around Stanley and are in the process of setting up an allotments project.

Anyone can join, to find out if you are eligible for any of our paid for respite packages **please contact us via our Facebook page or Messenger.**

CONTACT DETAILS

Team Tranquil

The Stephen Jaffray Memorial Fund

SUPPORT OFFERED

Assistance with flights or accommodation for families with a sick relative, who has been sent on a medical emergency from the Falkland Islands.

ELIGIBILITY CRITERIA OR REQUIREMENTS

Help available for all ages, but must be requested by an adult.

CONTACT DETAILS

Alison Ford: 51794
Gina Tyrell: 53079
Jock Sutherland: 55445
Teena Ormond: 52816

Stephen Jaffray Memorial Fund



The Darwin Plus Local

Darwin Plus Local is a new grant scheme run by the UK Government, which funds projects to protect the unique biodiversity and improve resilience to climate change within the UK Overseas Territories (UKOTs).

More information can be found by visiting:

www.darwinplus.org.uk

Or by contacting the FIG Environment Department:

Tel: 28449

environment@sec.gov.fk

https://www.gov.fk/environment/darwin-plus-initiative/

Environmental Studies Budget (ESB)



SUPPORT OFFERED

FIG's Environmental Studies Budget grant scheme aims to help Falkland Islanders promote, conserve and protect our globally-significant biodiversity.
Grants will support awareness-raising, research or conservation/ management activities that benefit the Falklands' environment.
These grants run annually.

ELIGIBILITY CRITERIA OR REQUIREMENTS

Grants are open to individuals as well as organisations; however, applications must demonstrate strong links with Falkland Islands' organisations or practitioners.

Please contact the Environment Department or see the FIG website link below for more details on eligibility requirements, and to download the Guidance document.

CONTACT DETAILS

Tel: 28449

environment@sec.gov.fk

Environment Department, Secretariat, Thatcher Drive, Stanley

https://www.gov.fk/environment/environmental-studies-budget/

Falkland Islands Development Corporation

FIDC provides various forms of support and assistance to the Falkland Islands' business and rural communities, and further grant supports may be found on the FIDC website at: https://fidc.co.fk/.

FIDC Business Loans and Business Start-up, Support & Development Grants

FIDC provides various forms of support and assistance to the Falkland Islands' business community.

Business Loans

Loan funding to aid the start-up, purchase or development of a business, including farm mortgages.

Up to 90% of total project costs.

Secured Lending at 2.5% above Bank of England base rate

Unsecured Lending at 3.5% above bank of England base rate

Business Development Grant

Financial assistance to allow local businesses to take advantage of new opportunities or make their businesses more competitive or environmentally sustainable via training or certification.

Grant of 50%, up to £5,000.

Funding packages combining both grant and loan funding elements can also be offered, depending on the scope of the project.

CONTACT US for more information or advice on eligibility:

CONTACT US

27211

RECEPTION@FIDC.CO.FK

WWW.FIDC.CO.FK

FALKLAND ISLANDS DEVELOPMENT CORPORATION



Professional Fees Grant

Financial assistance to access support from skilled professionals to aid development of a business or business proposal.

Grant of 50%, up to £500.

Small Business Support Grant

Financial assistance to aid business start-up, growth or development for local businesses with 5 or fewer employees.

Grant of up to 50%, up to £5,000

Business and Trade Delegation Grant Scheme

Financial assistance towards travel and accommodation expenses for businesses wishing to attend overseas conferences and trade shows, or to join trade delegations which are to be primarily self-funded.

Grant of 50% up to £1,500.

Funding packages combining both grant and loan funding elements can also be offered, depending on the scope of the project.

CONTACT US for more information or advice on eligibility:



CONTACT US

27211

RECEPTION@FIDC.CO.FK

WWW.FIDC.CO.FK

FALKLAND ISLANDS DEVELOPMENT CORPORATION

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FIDC Green Business Programme

Green Loan

Loan funding focussed on supporting the sustainability ambitions of the Falkland Islands. Eligible costs include:

- Energy saving retrofits for homes or business premises;
- Low carbon heating measures for homes or business premises;
- Improvements in waste management for businesses;
- EVs for commercial use as defined by the FIDC Loan and Grant Policy;
- Other Green technologies for business purposes;
- Sustainability training for businesses;
- Consultancy work including Environmental Impact Assessments and Feasibility studies for businesses

Up to 90% of total project costs.

All Green loans are unsecured and at a lower interest rate, of 1% above Bank of England base rate.

Businesses applying to the scheme will need to be signed up to the Chamber of Commerce Climate Pledge, which is open to all business operating in the Islands.

Capped at £20,000 per business application
Capped at £10,000 per personal application

EV Grant Scheme

Grant funding available for the purchase of an EV for commercial or domestic use.

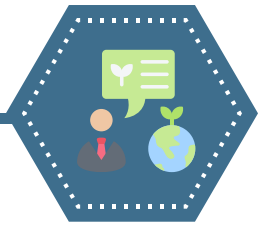
- **Grant of £5,000 for EV (licenced road vehicle types – vans, cars, side-by-sides etc.)**
- **Grant of £1,500 for electric motorbikes and quads.**

EV Charging Infrastructure Scheme

Financial assistance towards the installation of EV Charging points for both domestic and commercial properties.

- **Grant of 50% up to £3,000.**

Environmental Consultancy Grant

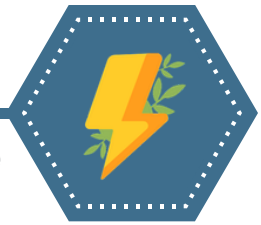


Financial assistance to businesses to access support from skilled environmental specialists to provide advice, support, and development of environmental initiatives relating to the business proposal, with either an environmental focused output, or which would reduce impact on the environment.

One application per business per annum.

- **Grant of 50% up to £3,000.**

Domestic Electricity Safety Check & Improvement Grant



Financial assistance for occupied residential properties to have their existing electricity installation improved, tested, and certified by a qualified electrician.

- **Grant of 100% for an electrical safety check.**
- **Grant of 75%, up to £750 for new materials.**
- **Grant of 25%, up to £200 for skilled labour.**

Thermal Grant



Commercial:
Financial assistance to businesses to purchase and install a renewable heating system for their premises.

- **Grant of 50%, up to £10,000.**

Financial assistance to businesses to improve the thermal efficiency of their premises.

- **Grant of 50%, up to £10,000.**

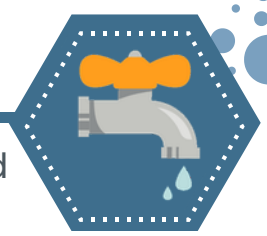
Domestic:
Financial assistance for homeowners of domestic properties to purchase and install a renewable heating system for their property.

- **Grant of 50% up to £5,000.**

Financial assistance to improve the thermal efficiency of domestic properties.

- **Grant of 50% up to £5,000.**

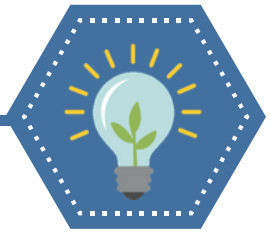
Developing Camp Water Systems Grant



To improve basic water supplies in Camp for both domestic and business requirements.

Grant of 50%, up to £2,000 per annum, with a maximum of 5 years funding (£10,000) can be applied for in one application/award for larger scale projects.

Rural Energy Grant



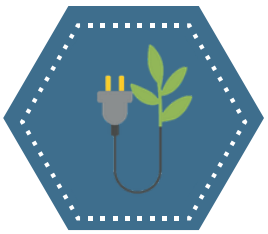
Financial assistance to rural businesses and primary domestic residences in Camp for the purchase of a 24-hour power system that incorporates a renewable energy source.

- **Grant of 60% available towards covering the cost of a battery bank, an inverter and their installation** (including testing). [Phase one – Storage and infrastructure]

- **Grant of 60% is available for covering the cost of renewable energy technology and its installation.** [Phase Two – Renewable technology]

- **Phase one and Phase Two can be applied for at the same time or separately depending on the needs of the client.**

Rural Energy Additional Generation Grant



Financial assistance to rural businesses and primary domestic residences that have previously benefitted from the Rural Energy Grant and have grown, or want to grow, but are restricted by the size of their energy systems or additional cost of running a diesel generator.

This is for the purchase of **a renewable energy source, in addition to the system already in place.**

Grant of 50%, up to £3,500.

CONTACT US

27211

RECEPTION@FIDC.CO.FK

WWW.FIDC.CO.FK

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FITB Tourism Grant Schemes

ELIGIBILITY CRITERIA

All tourism-related businesses are eligible to apply, including sole traders, partnerships, and incorporated companies. Proposals may be for the establishment of a different/ new business within the tourism industry.

Multiple applications are permitted, but businesses are limited to the maximum grant fund per annum, (July to June) and various conditions.

Applications must be made before any costs are incurred – retrospective applications will not be considered.

Businesses in receipt of a grant must trade for five years after it was received, or the grant will be repayable.

Infrastructure Improvement Grant

Grant to enable tourism businesses to make infrastructure improvements which will enhance the experience of cruise and land-based visitors. Planning permission must be sought and details of who owns the property/land provided, with necessary permissions if appropriate before payment is made.

Tourism Business Grant

Grant focused on development of a diverse and attractive range of shore excursion activities for businesses serving cruise visitors in Stanley, but applicants from Camp can also apply. Eligible costs include, machinery, equipment, training, legal advice and consultancy services (consumable items are not included).

Grant of up to 50%.

CONTACT DETAILS

Tel: 27019

steph@falklandislands.com

www.falklandislands.com/trade/grant-schemes

Tourism Accommodation Grant

Grant available for improving the quality and quantity of new and existing tourist accommodations in Stanley and Camp. The scheme applies to buildings, or separated parts thereof, which are used exclusively by paying guests. Eligible costs include building materials, health & safety measures, labour, furniture and furnishings.

Applicants must be members of the Accommodation Accreditation Scheme.

Green Seal Grant

Grant available to improve the "green" credentials of tourism businesses and accommodation providers in line with the Green Seal Scheme. Accommodation providers must participate in the Green Seal Scheme in order to be eligible.

Hide and Shelter Grant

This is a new grant initiative offered by the Falkland Island Tourist Board. It is for those businesses or land owners that have spaces to watch wildlife but where tourists would have the benefit of protection from the weather, and the wildlife would benefit from the protection of humans! It is a small grant to enable the construction of a hide or shelter.

Applications are per destination.

Website Upgrade Grant

One-off grant for a tourism business to engage a supplier to upgrade their website. Overseas suppliers are eligible, but reasons for this must be provided. Applications must be accompanied by a quote from the supplier and confirmation that the work will be completed. All works must be completed within 6 months of the grant being approved. The grant is payable to the tourism business, who then settles with the supplier, when works are completed and an invoice has been issued.

CONTACT DETAILS

Tel: 27019

steph@falklandislands.com

www.falklandislands.com/trade/grant-schemes

CAB FALKLAND ISLANDS
FREE ADVICE

Citizens Advice Bureau

CAB Falkland Islands

SUPPORT OFFERED

A registered charity, whose volunteers can provide information and advice on a range of matters including money management, family, employment, immigration, debt, consumer matters, complaints, education, accountancy, etc.

Assistance can also be provided in Spanish, Shona, Filipino and Portuguese. (Volunteers who can assist with other languages are welcomed).

ELIGIBILITY CRITERIA OR REQUIREMENTS

CAB is a free independent confidential advice and information service, available to everyone.

CONTACT DETAILS

CAB Falkland Islands

https://www.citizensadvice.org.fk/index.html

cab@horizon.co.fk

Tel: 55355

WhatsApp: +50055355



WHAT IS LEGAL AID?

Legal Aid is public funding that provides either full or part payment of legal fees to legal practitioners on behalf of eligible individuals who require legal services.

The Legal Aid Ordinance 2020 and the Legal Aid Regulations 2020 set out the purpose of, and eligibility requirements for Legal Aid.

Visit the Court Services website to see if you might be eligible to receive Legal Aid, or to access an application form. For further information, please see the contact details below.

CONTACT DETAILS

enquiries@courts.gov.fk

27271

https://www.gov.fk/courts/legal-aid/guidance/

www.courts.gov.fk/menu-legalaid-home/legalaid-forms

HAVE YOU BEEN THE VICTIM OF FINANCIAL ABUSE, FRAUD OR A SCAM?

The Royal Falkland Islands Police (RFIP) can provide advice and guidance if you are concerned about- or have been a victim of- any type of financial abuse, fraud or scam.

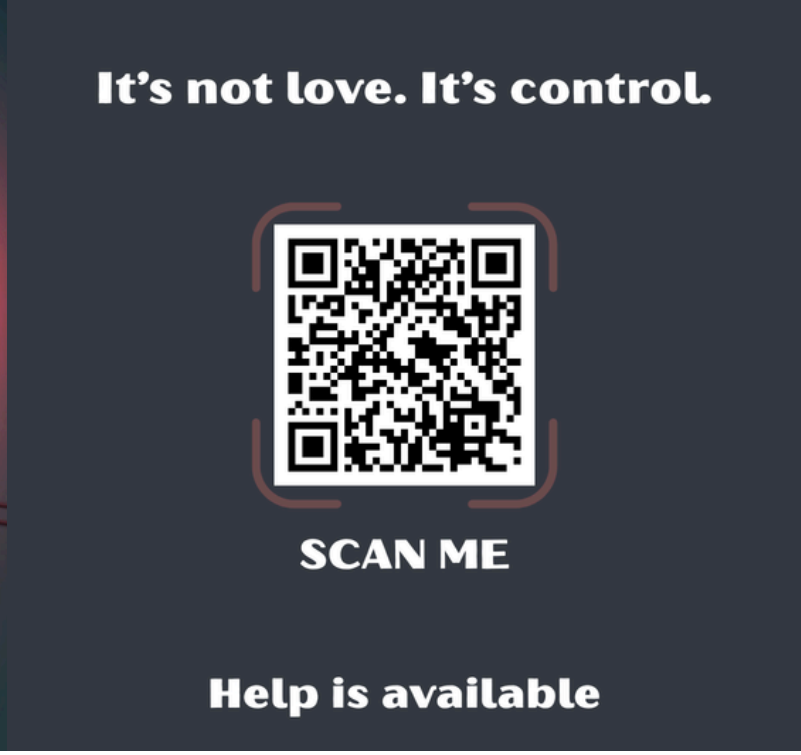
Call: **28100 General Enquiries** or
28111 Confidential Line

Email: **reception@police.gov.fk** or
Confidential email: **safe@police.gov.fk**









DOMESTIC ABUSE SUPPORT

Sometimes another person's behaviour in a relationship can make you feel **unsafe and unhappy**. Sometimes this can continue after the relationship is over. This may be domestic abuse. **Support is available.**

What is domestic abuse?

Domestic abuse can be any incident or pattern of behaviour that include any of the following:

- Physical abuse or violence
- Emotional or psychological abuse
- Financial abuse
- Technological abuse
- Sexual abuse or sexual violence
- Honour-based abuse

Domestic abuse is about power and control, and it is not the fault of the person being abused.

For more information and guidance visit:

- **Social Services**: https://www.gov.fk/socialservices/resources/
- **Royal Falkland Islands Police**: https://www.gov.fk/police/advice/domestic-abuse/
- For information on **Domestic Abuse Protection Orders** visit: https://www.gov.fk/courts/courts/domestic-abuse-protection-orders/

If you are in immediate danger call **999** and **ask for Police**

SUPPORT AVAILABLE FOR DOMESTIC ABUSE

Everyone has the **right to feel safe and happy** in their relationship.

Here are some **options** if you don't feel safe and happy, and you would like to discuss anything with a trusted professional.

If you have any **mental health concerns**, details for support are available on page 38.



Royal Falkland Islands Police

To report a crime

- Call: 28100
- Email: reception@police.gov.fk

To report a crime on a Confidential Line

- Call: 28111
- Email: safe@police.gov.fk

Social Services

If you are aware of, or are concerned about any **children who may be affected**, you may wish to disucss this with Social Services:

- Call: 27296
- Email: Referrals.social@kemh.gov.fk

Are you worried about your behaviour?

If you are **worried about your behaviour** in relationships, then please contact Probation Officer:

- Call: 27296/52610
- Email: probation.social@kemh.gov.fk

For more information in **English, Portuguese, Shona, Spanish,** and **Tagalog** please visit:

https://www.gov.fk/socialservices/resources/



MENTAL HEALTH AND CRISIS SUPPORT

Many things can affect our mental health and wellbeing or can present challenges, especially during times of stress, uncertainty, or crisis. Remember that support is available. If you would like to discuss anything with a trusted professional, you can contact:

Emotional Wellbeing Service (KEMH)

The Emotional Wellbeing Service (EWS) provides **mental health** and emotional wellbeing services for the population of the Falkland Islands, including **Stanley, Camp and Mount Pleasant Complex.** If you have any mental health or wellbeing concerns, you can talk to the EWS or book an appointment:

- Call: 28082
- Email: EmotionalWellbeingService@kemh.gov.fk
- Website: https://www.gov.fk/health/mental-health-services/

Childline (UK)

Childline is a **free** support service for children and young people to **call** whenever they need support or advice. Please note, your call will go to the UK and not the Falkland Islands. Your call will not appear on your Sure bill.

- Freephone: 28888

Samaritans (UK)

Samaritans is a UK emotional support and suicide prevention charity that people **can call 24/7, for 365 days a year** to talk to a trained volunteer who will listen. They can be called by **anyone** in crisis or experiencing suicidal thoughts.

- Calling the Samaritans is free, and will not appear on your Sure bill.
- Freephone: 51515
- Website: https://www.samaritans.org/



Created by Policy, Economy & Corporate Services
of Falkland Islands Government